
From: [REDACTED]
Sent: Friday, 27 March 2015 12:45 PM
To: redress
Cc: [REDACTED]
Subject: Late Submission to the Consultation paper on Redress and Civil Litigation

To Whom It May Concern

Whilst I am aware that the closing date for comment on the Redress Consultation Paper has closed a long standing Find & Connect client of mine, [REDACTED], is hopeful that she still may be able to submit her comments for consideration if possible as she was unable to do so earlier due to a failure in our communication with her around this.

Her comments/input are as follows:

1. With regards to the personal response by institutions her comment is that “there have been too many apologies, that they have ‘done their dash’ and subsequently ‘getting a little thin and overdone’”. At the same time she did acknowledge their importance but they must be genuine and sincere and not be delivered simply because they feel they have to “tick a box”.
2. Her second point regarding financial retribution was the question as to how does one put a dollar figure on trauma and what trauma deserves a higher figure than another and on what grounds? How does one measure who is “more deserving”?
3. How is eligibility determined when over 50% of individuals who were placed in out-of-home care are unable to locate any evidence of this?
4. The importance of using “non-bureaucratic” terms to promote these redress options to the community if they are adopted.

We would be most grateful if [REDACTED] input could still be submitted for consideration. [REDACTED]
[REDACTED]

Kind regards

[REDACTED]
Senior Worker
Community Support South
[REDACTED]



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